

Quality Management System Policy

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VTCT will provide customers with services that conform to all applicable requirements.

Only by providing quality qualifications backed up with robust quality assurance will we achieve our Mission: “To provide a direct line of sight to a job, enhancing knowledge and skills, improving career prospects. Ultimately supporting our charitable objective: for public benefit, through the advancement of education.”

To help us achieve our quality policy we are committed to implementing a quality management system (QMS) that supports the strategic direction of our organisation and is certified to the ISO 9001 standard.

We regularly review the performance of our quality management system and set quality objectives to help us continually improve.

It is essential that our quality policy is communicated, understood and applied within VTCT, both as part of new staff inductions and ongoing business as usual.

Our quality policy is available to all interested parties.